



CUSTOMER CONTACT QUICK GUIDE

Emails & phone numbers are clickable in this guide.

WHO TO CONTACT



CUSTOMER SERVICE

 flexiblesales@popes.com.au

- Product pricing & availability
- Orders, invoices & delivery status
- Sample requests
- General Inquiries



BILLING & PAYMENTS

 ar@popes.com.au

- Account statement & queries
- Remittance
- Invoice & credit note queries



QUALITY TEAM

 flexiblesquality@popes.com.au

- Product quality related matters
- Certificates of Analysis (COAs)
- Technical reports & investigations
- Testing results & performance queries



SALES

Contact your Sales Rep for:

- New product enquiries & pricing
- Contract terms & negotiations
- Market insights & sustainability
- Forecasting, planning & project support

TAP TO CALL!

+61 8 8243 3100

popes.com.au